



## OPERATOR ERROR CAUSES MILLION-DOLLAR LOSS



### LOSS DETAILS

**Nature of Business:** Printer  
**Type of Equipment:** Printing Press  
**Age of Equipment:** 9 years

**Final Loss Settlement:**

Property Damage	\$525,000.00
Business Interruption	\$550,000.00
<b>Total</b>	<b>\$1,075,000.00</b>

**D**uring the third shift of the day, the press operator was involved in maintenance of the cylinder assembly. With the machine shut down, the assembly was dismantled and the cutting blade was repaired. The operator then started to re-assemble the unit, and finger-tightened the assembly, but was called away from this task. When the operator returned, he failed to use the appropriate tool to secure the screws. The unit was restarted, production resumed, and the screws came loose, resulting in the assembly coming in contact with the cylinder. The resulting damaged caused a complete shutdown of the press.

The cylinder replacement from Japan took approximately six weeks to obtain and re-assemble. The insured was able to use a competitor to complete the order.

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